MACRO BUILDING MANAGEMENT LTD

ANNUAL REPORT 2010

MACRO COMMUNITY RESOURCE CENTRE

Dublin City
Baile Átha Cliath

Annual Report 2010

pobal
supporting communities

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CHAIRPERSON'S ADDRESS

It seems that another year has flown by as fast and we are again at another Annual General Meeting. It has been a busy year for this committee and an even busier year for our staff and projects that provides services to the Markets Community.

2010 was a year of challenges for us as a board; we are all more than aware of the effects of the recession both on a personal and professional level. The work of the board and staff has been invaluable to the Markets Community and we will strive to continue to maintain our level of services. We continue to need to attract strong committed people to assist in the management of the resource centre to ensure the viability of the Centre

I am always greatly impressed at the warm friendly atmosphere we are able to provide at the Macro Community Resource Centre, a fine building and facility is all well in themselves but the attitude of our staff is paramount and I congratulate Brenda Murphy Development Manager who leads with drive, energy and commitment and also the staff on their tremendous work for the organization and acknowledge their huge contribution over many years.

I would like to thank all of the members of our board advisors and directors for their commitment, support and hard work in the past year.

Thanking you

Patrick Delaney
Chairperson

DEVELOPMENT MANAGER'S ADDRESS

The past year 2010 was again a year faced by many with difficult funding issues. Projects that lost funding in 2009 and closed are sadly missed and their loss is irreplaceable. In looking to the future two projects the Greater Dublin Centre for Independent Living and the Snug Counselling service expanded their service plus we welcomed a new project the Irish Environmental Network to the Resource Centre

In 2010 we focused on our strengths and worked towards the aims of our Strategic Plan. Implementing the Strategic Plan is a work in progress with continued activity of providing stable and secure tenure for projects working in the local community, enabling community activity and raising awareness of events and activities in the Markets areas. Our aim in following our plan is to ensure that the organisation meets the needs of the markets community and reflects change and emerging needs.

Despite the difficult economic circumstances of 2010 we have delivered a stable financial performance Contributions for the upkeep of the Resource Centre and support services charges have remained the same as previous years despite the reduction in grants from the Department of Social protection and the loss of T-Dock Café. We continue to use our reserves fund to maintain the low rate of contribution while maintaining current levels of employment Our new venture of the Macro Charity Shop is proving a success and we will endeavour to increase our income from this source.

Finally I would like to thank the voluntary Board of Management and their advisors for their excellent work and strong commitment, insights and work in guiding and governing the Macro Community Resource Centre on behalf of the people of the Markets area

I would like to acknowledge the ongoing support and financial assistance from Dublin City Council and continue to look forward to working with their representatives

In conclusion I would like to thank our employees for their outstanding work in these recessionary times where more input is expected for less rewards. Without their dedication we would be unable to provide and maintain the services of the Macro Community Resource Centre

As always I continue to be inspired by the nature of the people of the Markets community who continue to work for the improvement of their community life

Brenda Murphy (Development Manager)

VISION STATEMENT

TO BE THE BEST RESOURCE CENTRE IN THE COUNTRY

TO EMPOWER OUR COMMUNITY

TO PROVIDE SUPPORT SERVICES AND ASSISTANCE WITH NO BARRIERS

MISSION STATEMENT

MACRO BUILDING MANAGEMENT'S MISSION IS TO WORK WITH COMMUNITY AND VOLUNTARY ORGANISATIONS TO PROVIDE THE COMMUNITY OF THE MARKETS AREA WITH SUSTAINABLE IMPROVEMENTS IN THE QUALITY OF THEIR LIFE THROUGH THE PROVISION OF COMMUNITY SERVICES.

Company Details

Contact Information

Name:	MACRO Building Management Ltd
Address:	MACRO Community Resource Centre 1 Green Street Dublin 7
Tel:	01 8737000 / 01 8737009
Fax:	01 8737091
E-mail:	info@macrobuilding.ie

Legal Status: In November 2001 MACRO Building Management became an incorporated company limited by Guarantee.
Company Registration Number 350055

Charitable Status:	In August 2002 the company was granted Charitable Status

CHY Number 14885

Auditors	Howlin O'Rourke & Co Unit 4 The Seapoint Buildings Clontarf Dublin 4
Bankers	Allied Irish Banks Capel Street Dublin 1

Section 1
1.1

MACRO BUILDING MANAGEMENT LTD
BOARD OF MANAGEMENT
2010

DIRECTORS

Patrick Delaney Chairperson	Elizabeth Kavanagh Secretary	May Burke Treasurer	Paul Bedford

ADVISORS

Deirdre Casey, Mary McInerney, Marion Finglas, Barry Kennedy, Olwyn Bennett
Tina Lambe, Joan McConvey

DEVELOPMENT MANAGER
Brenda Murphy

WORKING GROUPS

Human Resources
Patrick Delaney
Deirdre Casey
Brenda Murphy
Patricia Trumble

Finance
May Bourke
Paddy Delaney
Brenda Murphy
Patricia Trumble

Space Allocations
Paddy Delaney
Paul Bedford
Brenda Murphy

Health & Safety
May Burke
Brenda Murphy
Patricia Trumble

Policy Review
Olwyn Bennett
Paul Bedford
Barry Kennedy
Joan McConvey
Brenda Murphy

T-Dock
Barry Kennedy
Michelle Griffin
Philip Fitzpatrick
Paddy Delaney
Liz Kavanagh
Brenda Murphy

MACRO COMMUNITY RESOURCE CENTRE STAFF

Development Manager Brenda Murphy

Assistant Manager Patricia Trumble

Mary Hynes
Caroline Kenny
Denise Towell
Anne Mackey

Chris Bardon

David Crowley
Jason Kearns
Carol Dodrill

Carol Rollo

Mary Curran

T-Dock Staff

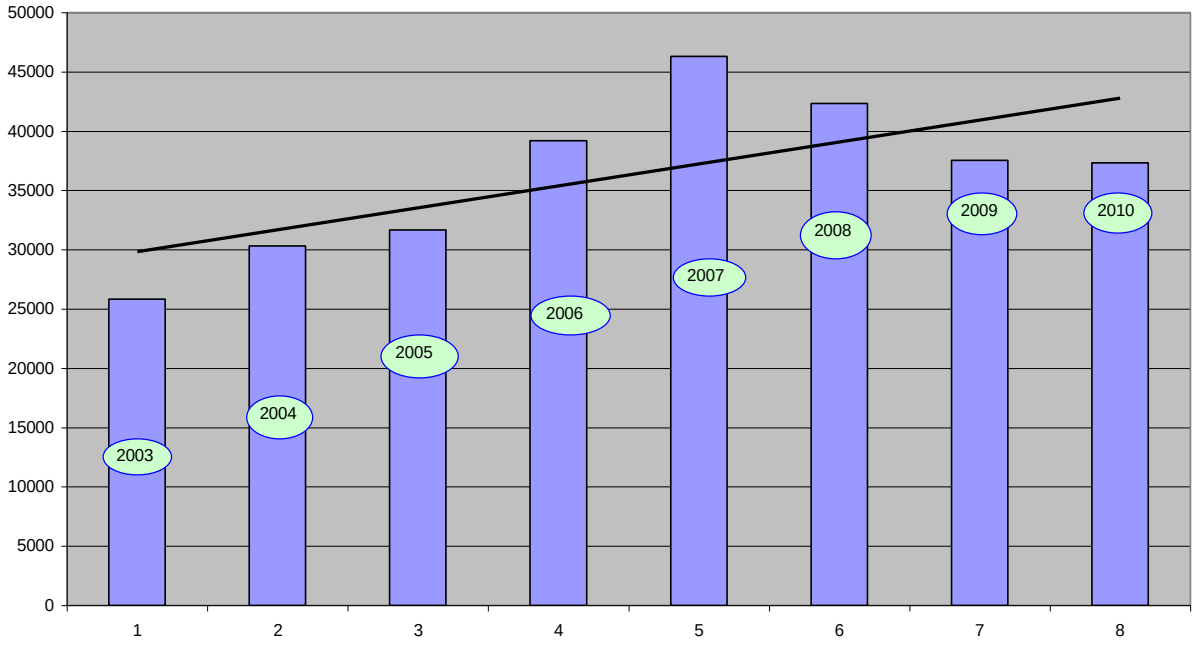
Leon Francetti
Declan Broderick

1.2 Services at the Macro Community Resource Centre

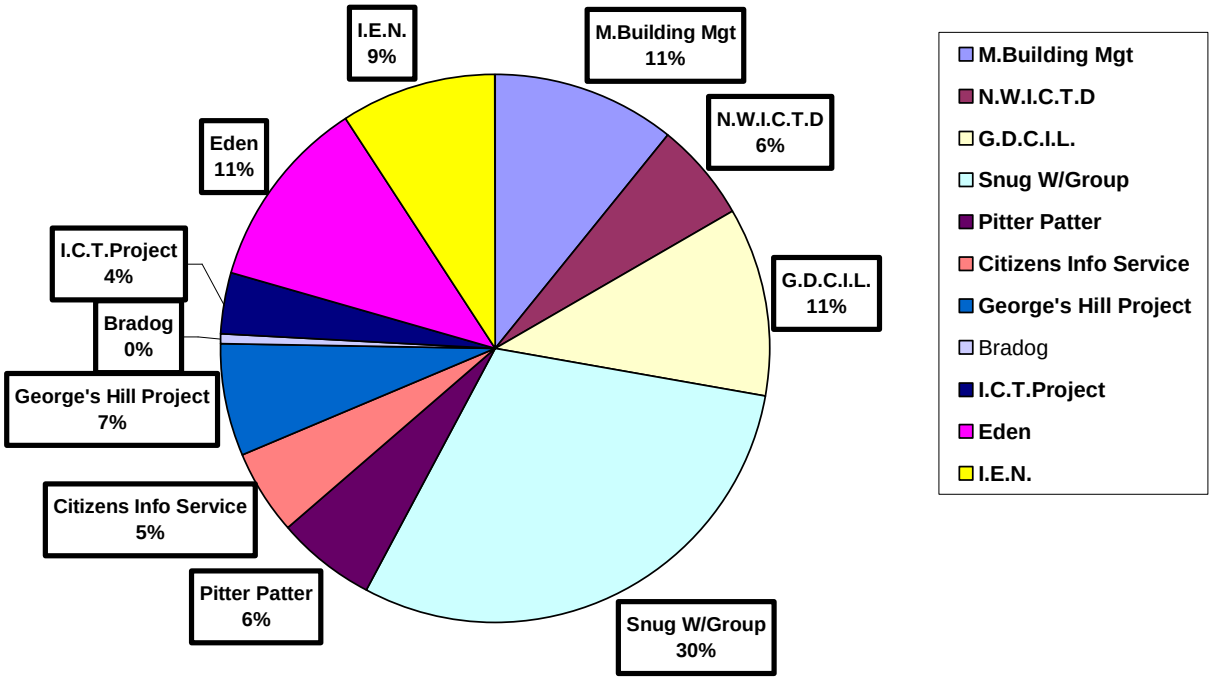
Macro Building Management offers office accommodation and activity space to the following Residential groups

Name of Group	Service provided	Current status
Pitter Patter Crèche	A community Crèche providing affordable childcare for32 children, 16 per morning and afternoon sessions	Commenced Nov 2002
North West Inner City Training and Development	A training and development project for stabilised drug users	Commenced June 2002
North West Citizens Information Service	Providing a free and confidential information and advice service on a wide range of services and entitlements to the wider community.	Commenced May 2003
George's Hill C.E.	A Community Employment project providing childcare and administration staff to local community projects	Commenced April 2002
Macro Senior Citizens	A drop in service providing social activities for senior citizens (Yoga, art, dancing, outings, bingo and crafts) plus home visits for elderly living alone.	Commenced April 2002
Snug Counselling Service	A community based counselling service for families and recovering drug users affected by addictions (drugs alcohol gambling and eating disorders)	Commenced April 2002
Greater Dublin Centre For Independent Living	A community employment project providing a home or work support service to persons with disabilities	
Irish Environmental Network	Represents to government the capacity building and funding needs of its member organisations, all of whom are involved in one way or another in the well-being, protection and enhancement of the environment.	Commenced Sept 2010
European Consumer Centre	Offers advice on consumer rights when buying goods or services in another European country (including online).This service is free and confidential	Commenced Dec 2010
Community ICT	A resource delivering IT training and providing an IT resources to community projects	Commenced Sept 2007
Bradog Regional Youth Service	Provide development and educational activities for young people aged 12 to 18 years	Moved to larger premises Jan 2010
Eden Training	Training courses for the unemployed	Moved Premises in Dec 2010

Centre Users Growth 2003-2010



INTERNAL USE OF MEETING AND TRAINING ROOMS 2010



EXTERNAL GROUP

BARNARDOS
BRADOG REGIONAL YOUTH SERVICE
CATALAN SPANISH CLASS
CITIZENS INFORMATION SERVICE BOM
GREEK ST RESIDENTS ASSOCIATION
GEARGHTY DEVELOPMENT CONSULTANCY
DORSET ST SUMMER PROJECT
EARLY LEARNING CENTRE
FOOD HYGINE COURSE L HAGAN
FRIENDLY CALL
GREATER DUBLIN INDEPENDENT LIVING
G.D.C.I.L STEERING GROUP
GREEN PARTY
IRISH COUNCIL FOR CIVIL LIBERTIES
IT SLIGO
LABOUR PARTY
NATIONAL COLLECTIVE COUNCIL WOMEN
ALLIANCE AGAINST RACISM
OUTHOUSE
SNUG MENS GROUP
SPANISH LESSONS
GOLDEN ROSEYCROSS
TURKISH CLASS
WEIGHT WATCHERS
FREE LEGAL ADVICE SERVICE

PHIBSBOROUGH BOXING CLUB
CAPEL COURT RESIDENTS ASS
CHRONIC PAIN IRELAND
CORNER LADIES CLUB
DERMOT PHILIPS COUNSELLOR
DISABILITY FEDERATION IRE
DUBLIN LESBIAN LINE
FIT LIFE
FOREVER LIVING
VOLUNTEERING FOR KATMANDU
G.D.C.I.L CARMICHAEL CENTRE
GRANGEGORMAN DEVELOPMENT
FEASTA (IEN)
IRISH PENAL REFORM TRUST
KOREAN CULTURE FILM NIGHT
NATIONAL EDUCATION WELFARE
NEUROLOGICIAL ALLIANCE
OUT & ABOUT HILLWALKING
POBAL CSP TRAINING
SNUG WOMENS GROUP
ONE FAMILY SUPPORT GROUP
TRINITY IMMIGRATION
VOLUNTEER CENTRE IRELAND
WRITERS CLUB
REFUGE INFORMATION SERVICE

1.4

A YEAR IN PROGRESS

About the Macro Community Resource Centre

The Macro Community Resource Centre is a non - profit making facility which provides office accommodation and activity space to community and voluntary organisation which serve the people of the Markets Area of Dublin's North Inner City. The Resource Centre was built in 2001 by Dublin City Council is based in Dublin's North Inner City and offers an excellent environment from which a number of service providers in the areas of Youth, Disability, Childcare, Community ICT, Drug Recovery, Education Community Development, Senior Citizens, Community upskilling and information provision work together

The Macro Community Resource Centre provides the Market's Area in general with an integrated focus for Community Services and facilities. It is the home for a variety of organisations their staff and clients offering a safe, secure and disable friendly environment to meet the needs of the community.

Additional Services provided to the general public and residential projects include support staff, Administration, Payroll, Cleaning, Maintenance, Photocopying, Faxing, Word-processing, Equipment hire for meetings security and maintenance of common areas of the resource centre. Postal service Exhibition space and Community Notice Boards

Income

Grants and generated funding

Department Social Community & Family Affairs (Staffing)	€146,198.00
Dublin City Council (Maintenance and Staffing Grant)	€110,000.00
Own Sources	€100,835.00
(Income generated from Contributions Short Term Lettings and Support Services)	
Charity Shop	€ 6,028.00

Employment Work Experience and Training

Community Services Programme

The Community Service Programme assists in promoting social inclusive and economic development with the community. The programme is funded by the Dept of Social Protection and allows provides part funding for the provision of five full time six part time positions.90% of staff employed under the Community Service programme are employed from the Markets Area and Dublin 7 or 1 with 10% coming from the wider Dublin area

Work experience

The FAS Work Placement Programme provided nine months work experience for an unemployed person. Our participant was John Curley who became our policy research assistant. John reviewed all our policies, conducted a risk assessment and updated the fire procedures. John worked closely with all staff and members of the board to complete the tasks in hand.

Transition Year Work Experience

Students from St Paul's in Brunswick Street availed of the opportunity to complete their work experience in the Resource Centre

Training

During the year various classes were held in Spanish, Turkish, Food Hygiene and Yoga
June Basic Computer and Internet Skills:
Following on the success of the course in Sept 09 a second basic computer and internet skills for 12 local resident took place and it was thoroughly enjoyed by all who attended the ten week course. The course covered online shopping, google searches, social networking, photo editing and computer skills

Maintenance

Our maintenance mission is to ensure the Resource Centre is a clean and safe environment for all users. To achieve our aim we engage a number of companies plus our own staff to provide services and maintain the Centre, all electrical and mechanical units are serviced bi-annually to ensure we have reliable operating systems
Painting has been ongoing throughout the year with many rooms getting a new coat of paint and service contracts with suppliers are constantly reviewed with the aim of keeping costs low.

Fundraising activities

T-Dock Café

Our Café opened in Sept 09 with the aim of generating income to support the running of the Macro Community Resource Centre and of creating jobs for the local community.
In July 10 T-Dock become the latest victim of the recession as it closed its doors for the last time with the loss of the three jobs. The community run initiative simply "could not sustain itself. We had hoped to pull through but sadly the cafe never reached the point where it was self sustaining

Closing the cafe was a very difficult decision and one made with a very real sense of regret. Various initiatives were tried to stay open but in the end the café was loosing money and like many catering business in the current economic climate it was advisable to close.

Macro Charity Shop

The Macro Charity shop which was set up in Sept 2010 is a social enterprise selling second hand goods donated by members of the public. The shop is staffed by volunteers with the support of Macro Building Management staff. After costs are paid, all remaining income from the sales is used in accord with the organization's stated charitable purpose supporting the running of the Macro Community Resource Centre
The Charity shop also raises the awareness of the Macro Centre within the community.
Our Charity shop provides a vital source of income for the Resource Centre and relies on the generosity of the Markets community

COMMUNITY EVENTS

Grange Gorman Development Plan

The plan which was on display in the reception area for four weeks represented the Strategic Plan for the development of the Grangegorman site. It included a comprehensive plan of land use and of architectural design. It also set out the mythology for the future construction of the site.
The plan on display in the community aimed to bring awareness of the development and engage in consultation with the local community.

Swedish Art Exhibition

In November Swedish artists residing locally held a two week exhibition of their work Lena Willryd presented Irish landscapes and Ninja Lindquist presented a selection of her photography

Fundraising Events

Hospice Day	In aid of St Francis's Hospice
Alzheimer's Tea Day	In aid of the Alzheimer's Society of Ireland
Volunteering for Kathmandu	Seeking funding for volunteers going to work in an orphanage in Kathmandu

Pre School Children's Christmas Party

Eighty two pre school children attended a pre-school children's Christmas Party enjoying a disco and puppet show, Santa distributing presents and refreshments
The event was sponsored by Winthrop Engineering Dunnes Stores The Corner ladies Club and Linen Hall residents Association

Section 2

Challenges for 2011

Service Delivery and Improvements

- Strengthen Community Participation in the management of the Resource Centre
- Maintain opening hours in current economic climate
- Gain full occupancy of all rooms
- Providing information to the local community
- Develop the current level of service delivery
- Offer work experience and training to the community
- Develop the Charity Shop to continue supporting the Macro Community Resource Centre

Section 3

Macro Building Management Ltd
(A Company Limited By Guarantee Not Having A Share Capital)

Balance Sheet
as at 31st December 2010

		2010		2009	
		€	€	€	€
Current Assets					
Stocks			-		549
Debtors		3,864		12,867	
Cash at bank and in hand		212,219		222,401	
		216,083		235,817	
Creditors: amounts falling		(65,200)		(65,203)	
Net current assets			153,883		170,614
Total assets less current liabilities			153,883		170,614
Net assets			153,883		170,614
Reserves					
Other reserves	8		153,883		170,614
General Reserve			153,883		170,614

On behalf of the board 23 March 2010

Patrick Delaney
Director

Paul Bedford
Director

MACRO Building Management Ltd

Income & Expenditure for the Year ended 2010

INCOME	**AUDIT 2010**	**2009**
Contributions	58,954	97,950
Short-term Letting	15,414	11,927
Pobal - Wages Grant	146,196	148,029
Pobal - Overheads Grant	0	24,389
DCC Management Grant	110,000	110,000
HSE Northern	5,365	0
Sponsorship-Children's Christmas Party	759	0
Communication Services	7,318	9,544
Support Services	3,972	5,732
Training Fees	80	1,170
Catering	2,535	4,820
Charity Shop	5,938	605
Waste Labels	582	1,101
Light & Heat Contributions	1,043	1,524
Deposit Interest Received	2,909	5,725
Department of Social Welfare	0	221
Total Income	361065	422,737

EXPENDITURE	**2010**	**2009**
Wages & Salaries	230,295	272,609
Er PRSI Contributions	23,336	28,349
Staff Training	400	4,483
Consultancy Fees	0	2,400
Rates	11,367	4,759
Service & Maintenance Charges	23,821	34,488
Insurance	3,471	3,677
Light & Heat	27,887	35,823
Janitorial	2,353	2,917
Equipment	2150	0
Disable access up grade	0	569
Office expenses	7,340	7,417
Marketing	0	1,631
Telephone & Fax	10,143	13,849
Distribution to Projects	0	240
Communication Restructuring	3,660	5,780
Catering	1,377	4,136
Community Event	549	0
Waste Management	1,036	1,894
Audit	3025	3,025
Bank Charges	477	536
Depreciation on Fixtures, Fittings & Equipment	0	2,070
Transfer to general reserve	8,378	-7,915
Total Expenditure	361,065	422,738

T-Dock
Income & Expenditure for the Year ended 2010

INCOME	**2010**	**2009**
Sales - T-Dock Café	24,734.00	19,844
Rental of Space - T-Dock Café	0.00	480.00
Total Income	24,734.00	20,324
Cost of Sales		
Opening Stock	549.00	
T-Dock Café Purchases	15,482.00	10686.00
Closing Stock	0.00	-549.00
Total Income	24,734.00	20,324

EXPENDITURE		
Wages & Salaries	25545.00	17036.00
ER PRSI Contributions	2514.00	1648.00
Heat & Light	1043.00	394.00
Janitorial	392.00	662.00
Repairs & Maintenance	1094.00	3441.00
Contribution	0.00	1500.00
Office Expenses	4.00	1096.00
Marketing	0.00	60.00
Telephone & Fax	241.00	98.00
Equipment Rental	1991.00	2110.00
Waste Management	443.00	131.00
Audit	363.00	363.00
Bank Charges	182.00	96.00
		-
Transfer to general reserve	-25109.00	18448.00
Total Expenditure	8703.00	10187.00

Acknowledgements

This year in the past Macro Building Management wishes to acknowledge the support given by many agencies projects and individuals.
Our gratitude is expressed to

DEPT OF SOCIAL PROTECTION for part funding the staff of the Resource Centre under the Community Services Programme administered by POBAL.

DUBLIN CITY COUNCIL Advisors Mary McInerney, Marion Finglas and the Development Department of Dublin City Council for part funding for staff and providing support and maintenance service to the Resource Centre.

ADVISORS TO THE BOARD

Deirdre Casey	City North West Citizens Information Service
Barry Kennedy	Marketing
Owlyn Bennett	Barrister
Joan McConvey	Community Advisor
Tina Lambe	Community Advisor
Advisors to T-Dock Café	Michelle Griffin Philip Fitzpatrick Barry Kennedy

The focused ethos of Macro Building Management is the inclusion of the community of the Markets Area in their availing of the services provided in the resource centre. In this regard we acknowledge the time and energy given by projects through their staff and voluntary Management Boards. Projects commitment to the service for the community is vital and for this we acknowledge their commitment.

Projects
GEORGE'S HILL COMMUNITY EMPLOYMENT PROJECT
CITIZEN'S INFORMATION SERVICE
MACRO SENIOR CITIZENS SERVICE
NWIC TRAINING & DEVELOPMENT PROJECT
EDEN COMPUTER TRAINING
BRADOG REGIONAL YOUTH SERVICE
DUBLIN 7 CENTRE FOR INDEPENDENT LIVING
COMMUNITY ICT PROJECT
IRISH ENVIRONMENTAL NETWORK

The Board of Managements greatest resource is the dedication commitment and professionalism of our staff. We wish to personally thank all our staff for their continued dedication in delivering the services required in the day to day management of the resource centre.
Building Management staff

Brenda Murphy	Development Manager`	Patricia Trumble	Assistant Manager
Mary Hynes	Anne Mackey	Denise Towell	Mary Curran
David Crowley	Jason Kearns	Christopher Bardon	Carol Dodrill
Carol Rollo	Caroline Kenny		
Leon Francetti	Jacqueline Buckley	Declan Broderick	